

Monty's Lounge terms of business

These terms outline general business practices unless otherwise specified in additional communication. This is not an exhaustive list of terms, but defines some of the explicit elements a client engages with in participating in business agreements and transactions with Monty's Lounge.

1. Events and private hire are booked to the best of our knowledge in good faith that we are able to honour any commitment we state we can make. Monty's Lounge or it's servants are not liable for any loss or grievance (however caused) if it is out of their reasonable means of control. This includes (but is not limited to) situations such as power failures, flooding, gas leaks, stock unavailability, acts of terrorism and other such emergencies which are beyond any reasonable control.
2. Clients may arrange their own entertainment and performers at Monty's Lounge ONLY with prior agreement by management. We reserve the right to limit music volumes in to reduce noise pollution or disturbance and do not allow drums or loud bass music. All clients agree to cease their music performances at the managements request without hindrance, blame or transfer of cost.
3. Monty's Lounge and it's servants will do their best to ensure that any event or booking is fulfilled to the best of their ability, and with any reasonable means possible. This may mean that due to stock unavailability some products may have to be substituted with the next closet available product. This will be taken with the clients interests in mind, however Monty's Lounge will not entertain any unreasonable requests which go beyond the reasonable anticipated costs of the original product or service which was intended.
4. Monty's Lounge reserves the right to refuse any booking or business transaction with out giving any reason. Monty's Lounge is a private limited company and reserves all rights associated with such privileges as under UK law.
5. All bookings are taken in good faith, with the full intention of any arrangement being honoured by both parties.
6. Private event bookings require 50% non-refundable deposit to be paid 7 days in advance before the date of the booking. If a deposit is not paid a minimum of 7 days prior to a scheduled event, Monty's Lounge reserves the right to cancel the booking at risk of the event not being made good. Monty's Lounge (and its servants) will always attempt to contact the organiser to enquire as to the reason of failure to make payment, however it will not be made liable for any costs associated and will cancel all arrangements if payment is not made according to these terms.
7. Clients are to make good any damage (accidental or otherwise) caused by either themselves or their guests at their own expense. This can include any additional associated mess or littering caused by guests general behaviour (notably children) and clients understand that they will be liable for the cleaning contractors expense. Clients use Monty's Lounge at their own risk, and acknowledge that they are responsible for all failings of their guests (and their associates) and any damage they may cause. This (for example) could include damage to furniture, windows, equipment, glasses, tables and mirrors. This value will be made at the cost of replacing the item.
8. Monty's Lounge reserves the right to pass on the additional costs associated with organising it's own staff to clean/make good the premises and it's associated fixtures/fittings. This is at a rate of £15 per hour plus £10 administration fee.
9. Clients understand that they are responsible for their own personal expenses, and that Monty's Lounge is not responsible for any costs (however acquired) as a result of your own personal arrangements or failures.
10. Every reasonable effort will be made to ensure that any appropriate request made by the client will be dealt with in a timely and professional manner. Such examples could include sourcing a particular beverage or item, or cooking a particular dish for a special occasion. Monty's Lounge (and it's servants) always aim to meet this request, however are not contractually obliged to. Such requests are handled on the basis that Monty's Lounge wishes to exceed it's clients expectations, but acknowledges that it works within the reality of offering a high quality product/service with great customer value in mind.
11. Food allergies: Monty's Lounge will always try and meet dietary requests with the utmost care and attention (due diligence) but cannot guarantee any dish is free of any particular ingredient due to the operations of a busy restaurant kitchen. It is the individuals responsibility to ensure they have considered such risk according to their physicians professional advice.
12. Guests may not bring any externally purchased food or drink into Monty's Lounge without the express permission of the management who reserve the right to charge corkage/cake/dessert surcharge based on per person. Please enquire in advance of arrival to avoid embarrassment or disappointment.

If you require any further clarification, please don't hesitate to ask before booking any event or function. We recommend any important details are confirmed in writing (via email) for your future reference, which we are happy to confirm.

We look forward to welcoming you at Monty's Lounge!